



The following is a “Digital Onboarding Summary” of information for configuration of network, security, audio, and video systems installed by Epic Audio Video at the request of the customer. This form is offered as a courtesy to the customer to supply setup information at their convenience for systems installation but also as a courtesy benefit should it be needed at a later date. All information is supplied by the customer on a voluntary basis but setup information is needed at time of installation.

Please note the following precautions apply in protecting this information:

- This information will only be used for the setup and repair of a customer’s systems.
- This information will only be used with the approval of the customer during periods when the customer has requested our access.
- This information will never be used to interface, nor interfere, with regular operation of the customer’s systems without their pre-approval.
- This information will be maintained on Epic Audio Video’s secure servers and never be databased, moved, forwarded, sold, or licensed to outsiders or housed at locations outside of Epic’s servers.
- This information will not be shared with any other entity outside Epic Audio Video without the written consent of the owner to Epic to release said information.
- The customer can add their own information to this file, save it, and print out for their records.
- If the customer chooses, after installation, we will destroy this document and keep NO records on file.

If you wish for us to setup equipment with temporary ID’s/Passwords we will gladly do so. Once configured, the customer is responsible for changing, and maintaining, this new information.

CUSTOMER’S PRIMARY CONTACT INFO

PERSON					
STREET					
CITY		STATE		ZIP	
TEL (Mobile)		TEL (Alternate)			
EMAIL					
OTHER NOTES / COMMENTS					

SERVICE LOCATION

STREET					
CITY		STATE		ZIP	
COMMUNITY/FACILITY NAME					
HOME TYPE (Home, Condo, Tower)					
HOMEWATCH/SUPPORT CONTACT					
GATE CODE		DOOR CODE			
OTHER NOTES / COMMENTS					

Customer requests Epic to DESTROY/KEEP data on file (Enter Word)	Initials	Date
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Digital Onboarding Customer Summary

5201 Tamiami Tr. N. Ste.1, Naples FL 34103
(239)-643-3050
Sales@EpicAudioVideo.com
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The information below is used for the installation/configuration of the various services noted. This list is a sample of popular brands/services with the associated Account info for device configuration and/or the App's to use on a mobile phone. Feel free to print out and hand-write into the boxes or digitally fill out the form by opening using Adobe Acrobat reader, type in, save it, and archive/print for your records.

INTERNET SERVICE PROVIDER

COMPANY			
ACCT. NAME		ACCT NUMBER	
SSID		PASSWORD	
NOTES			

SUMMARY OF ADDITONAL SERVICES

BRANDS	ACCOUNT NAME	ACCOUNT NUMBER	ID	PASSWORD
Apple				
BluOS				
Control 4				
Eero				
Fire TV				
Harmony				
IC Realtime				
Luma				
Lutron				
Nest				
Pandora				
Savant				
Sonos				
Spotify				
URC				
YouTube				